

# Royston Dental Care



Patient Information Leaflet

## REFERRAL SERVICES



67-69 High Street | Royston | SG8 9AW  
01763 247533

[info@royston-dental-care.co.uk](mailto:info@royston-dental-care.co.uk) | [www.royston-dental-care.co.uk](http://www.royston-dental-care.co.uk)

# Welcome to Royston Dental Care

Thank you for choosing Royston Dental Care for your specialist dental needs.

We are a state of the art dental referral centre that is committed to providing excellence in the fields of dentistry.

Just like your GP may refer you to a specialist (e.g. Cardiologist, Orthopaedic surgeon or Neurologist), your dentist may recommend a dental specialist for further advice and/or treatment. Following the referral, our team works very closely with your dentist until your treatment is completed.

Our treatments are carried out by experienced practitioners within their fields, including renowned specialists and consultants in dentistry, to ensure we provide you with the highest level of care.

All our specialists are involved in research, training and teaching dentists and dental care professionals (nurses, hygienists and therapists) in the industry. Our centre is equipped with state of the art technology including Digital Microscopy, a fully functional surgical suite and a training centre which hosts regular study clubs for dentists, hygienists and therapists.

We are proud to have an outstanding record of successfully treating and caring for our patients. Our greatest reward is providing our patients with the self-confidence and comfort healthy teeth can bring.

My team and I look forward to welcoming you to the practice.

**Kushal Gadhia, Rahul Shah, Neil Patel**  
**Directors at RDC**

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## YOUR REFERRAL JOURNEY

### Step 1:

Your dentist sends us a referral letter (by post / online) with any recent x-rays and an outline of treatment to be carried out.



### Step 2:

We contact you, using the details provided, on the same day we receive the referral. We also acknowledge receipt of the referral by writing to your dentist.



### Step 3:

Our team arrange a mutually convenient time and book your consultation.

Please note, we collect the consultation fee at the time of booking your appointment.



### Step 4:

At the consultation appointment, you are greeted warmly by our welcoming staff. A full clinical assessment is carried out. This includes all necessary tests, intra-oral (small) x-rays, intra-oral photos, details of treatment, cost options and a written estimate in detail.



### Step 5:

A consultation report is sent to you and your dentist, with full details of the findings including what treatment is required.



### Step 6:

We undertake any necessary treatment and ensure we provide you with the highest possible standard of care. During the course of your treatment, we encourage you to continue seeing your dentist for your regular checks ups.



### Step 7:

On completion of your treatment, we write back to you and your dentist summarising and detailing the specialist dental care you have received.



### Step 8:

If required, we continue to monitor you on an annual basis to review the outcome of your care. This is on a case-by-case basis and is discussed with you during your treatment.



### Step 9:

We look forward to receiving your comments (and compliments!) regarding your care. Please feel free to share your experience with ourselves and others, online, in writing and in person. Royston Dental Care is a referral-based specialist dental practice built on the recommendations of people like yourself. We continually strive to improve our service and welcome your feedback.

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## WHY CHOOSE US

How our specialist dental centre uniquely caters to your needs

### 1. Patient-Centered Treatment

Enjoy personalised detail and attention throughout your treatment.

### 2. Our Clinicians

Renowned dental specialists and consultants under one roof.

### 3. Our Team

Caring from our experienced, friendly and professional team.

### 4. State of the Art Technology

Including microscopes, photography and digital dentistry.

### 5. Evidence Based Clinical Practice

Utilising the most up to date findings from dental literature.

### 6. Functional and Aesthetic Results

Focusing on your dental health.

### 7. Recommendations

Word of mouth recommendations and patient satisfaction with testimonials on our website, Google and Facebook reviews.

### 8. Referrals

Over 200 dentists refer to us with confidence.

### 9. Highest Standards Of Clinical Practice

Fully compliant with all UK regulations.

### 10. Education and Support

Monthly study clubs for dentists, hygienists, therapists and lab technicians.

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